

BECAUSE YOU ASKED

Why didn't my cart(s) get picked up?

Common Issues

- Carts were too close together
- Cart(s) too close to an obstruction
- Cart(s) placed at the curb too late
- Construction material found in cart (does not belong in either cart)

Recycling Cart Issues

- Yard and animal waste in cart
- Bagged recyclables
- Oversized cardboard

Instructions

- Place the carts 2 feet apart
- Place the carts facing the street at the sidewalk/road boundary
- Place the carts 3 feet away from any obstruction
- Place carts out by 7:30am

